City Innovate × **servicenow**

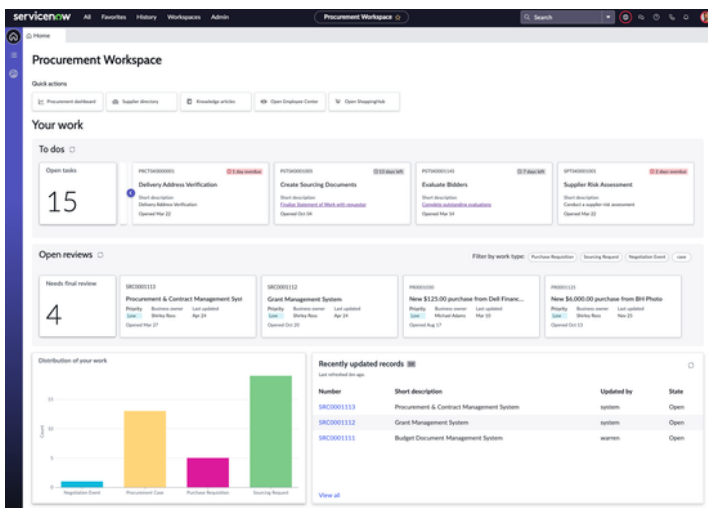SERVING FEDERAL, STATE, AND LARGE LOCAL GOVERNMENT

S2PInsight™

- **End-to-end solution for Source to Pay built to support any size government agency or department**
- **Accelerates the entire workflow around Source to Pay by as much as 70%**
- **Combines document process automation™ from City Innovate with the power of ServiceNow's purpose built Source2Pay module**

City Innovate and ServiceNow are proud to partner together to drive greater insight and accountability around the entire source-to-pay process. The largest government agencies in the U.S. depend on City Innovate to accelerate document production and turn the data hidden in documents into structured data for insertion into ERP and other systems of record.

The largest government agencies depend on City Innovate x ServiceNow to streamline, modernize, and accelerate their workflows, with enterprise-class SaaS solutions purpose-built for government.

City Innovate's approach to Source to Pay

starts with the insight that documents are the sticking point in the process; automate the production of documents accelerates the end-to-end process by 50-70%.

City Innovate provides the platform for Document Process Automation (DPA)

- Replaces desktop applications with modern, cloud-based solutions that include collaboration and project management tools, to eliminate redundant data entry and ensure compliance with each jurisdiction's contracting standards.
- Documents produced on City Innovate's platform have built-in intelligence.
- Transforms process workflows by turning the unstructured data hidden in large document sets into actionable data for greater insight and accountability.
- Activates data hidden in documents that can then be injected into multiple systems within the government agency including ERP systems.
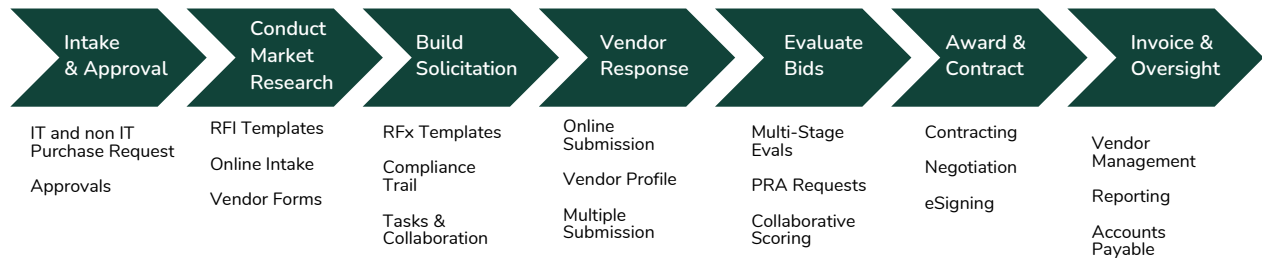- From the experts in modernizing workflows around government procurement/contracting.

Speed + the accountability and rigorous oversight taxpayer's expect.

ServiceNow is the global leader in enterprise service management with years of experience in scaling solutions for sourcing and vendor management to connect the source-to-pay process end-to-end. The ultimate goal of ServiceNow's solutions is to modernize processes in a way that is transformative for the enterprise, saving both time and money.

Since 2014, City Innovate has provided the people, processes, and technology needed to modernize the workflows around government procurement/contracting, grants, and budgeting. Our expertise is in Document Process Automation … turning the data hidden inside documents into structured data for greater insight and accountability; thanks to ServiceNow that data can then be injected into the other systems that government agencies depend on for operations.

Document Process Automation applied to Source-to-Pay process

Intake & Approval	Conduct Market Research	Build Solicitation	Vendor Response	Evaluate Bids	Award & Contract	Invoice & Oversight
IT and non IT Purchase Request Approvals	RFI Templates Online Intake Vendor Forms	RFx Templates Compliance Trail Tasks & Collaboration	Online Submission Vendor Profile Multiple Submission	Multi-Stage Evals PRA Requests Collaborative Scoring	Contracting Negotiation eSigning	Vendor Management Reporting Accounts Payable

The benefits of our joint solution include:

City Innovate

Enterprise document process automation

- Accelerates document production - the source of 99% of the delays in the source-to-pay process
- Templated approach to document production for 100% compliance with your jurisdiction's contracting standards
- Supports complex and very complex workflows when building compliant documents and evaluating responses to RFx
- Includes Document Builder, Evaluation Builder, and Contract Management & Contract Administration functionality for a complete end-to-end solution

servicenow.

Global leader in Enterprise workflow automation

- Leader in enterprise service management
- Eliminates redundant data entry and critical errors
- Modernizes workflows
- Provides insight and analytics needed to identify bottlenecks in processes
- Enables end-to-end lifecycle management of the procurement/contracting process … starting with intake and ending with oversight
- Perfect for government agencies with a pre-existing investment in ServiceNow as well as those just getting started

City Innovate
SERVING FEDERAL, STATE, AND LARGE LOCAL GOVERNMENT

Work at the Speed of Document Process Automation™

Learn more at
cityinnovate.com